

Infrastructure Comparison

	Prime Call Cloud UC	On-premise Infrastructure
initial infrastructure investment & hosting location	None	\$25k-\$60k minimum
data center costs	None	\$15k per year
in-house specialist IT skills	None	\$100k minimum
annual support & maintenance costs	None	15%-20% of infrastructure costs
redundancy & reliability costs	Included	\$25k-\$60k additional minimum
bandwidth used for video	commodity internet	Expensive, private MPLS
additional capacity for bursting	Instant	Requires additional equipment
infrastructure end of life	Never	2-5 years

